



SUPPORT SERVICE BULLETIN

VIQ Support Services – November 27, 2008

Digigram Replacement Audio Cards Certified by VIQ Solutions Inc.

Digigram has announced the discontinuation of the LCM440v2 and PCXpocket 240 audio capture cards. Please refer to the following statement sent out by VIQ Solutions Marketing team containing the End of Manufacturing Life Statement:

http://www.viqsolutions.com/downloads/eomls/EoML_Digigram.pdf

For all customers running Murf 4.1, CourtFLOW 3.6.0.1 and previous versions, below lists alternative replacement audio capture cards that are certified by VIQ Solutions.

Digigram LCM440v2
PCXpocket 240

Replacement: Digigram miXart8
Replacement: Digigram VXpocket440

An upgrade path to Encompass is also available. Please contact VIQ Sales for further information.

Additional information can be found on the Digigram website with further details for these and all other discontinued Digigram cards:

<http://www.digigram.com/products/discontinued.php>

Warranty Coverage

For additional information regarding warranty coverage for the Digigram LCM440v2 and PCXpocket 240, please contact your regional Digigram office directly. Contact information can be found on the Digigram website at:
www.digigram.com/contact.php.